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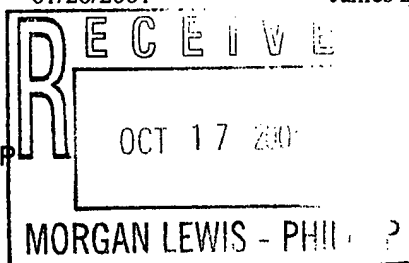
Page 1 of 1

UNITED STATES PATENT AND TRADEMARK OFFICE

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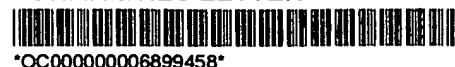
APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/765,961	01/20/2001	James D. O'Brien	00-40023-US

Daniel H. Golub
MORGAN, LEWIS & BOCKIUS LLP
1701 Market Street
Philadelphia, PA 19103-2921



CONFIRMATION NO. 9156

FORMALITIES LETTER



OC00000006899458

Date Mailed: 10/15/2001

NOTICE OF INCOMPLETE REPLY (NONPROVISIONAL)

Filing Date Granted

The U.S. Patent and Trademark Office has received your reply on 09/06/2001 to the Notice to File Missing Parts (Notice) mailed 05/04/2001 and it has been entered into the nonprovisional application. The reply, however, does not include the following items required in the Notice.

The period of reply remains as set forth in the Notice. You may, however, obtain EXTENSIONS OF TIME under the provisions of 37 CFR 1.136 (a) accompanied by the appropriate fee (37 CFR 1.17(a)).

A complete reply must be timely filed to prevent ABANDONMENT of the above-identified application.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - Drawings must be reasonably free from erasures and must be free from alterations, overwritings, interlineations, folds, and copy marks.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center
Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

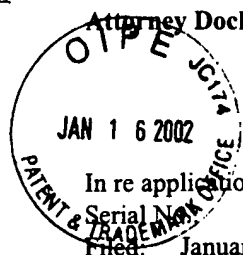
Docketed 10/17/01 Attorney DHG
Case OBRIE-5001
Due Date 12/04/01
Action Resp to Notice of Incomplete Reply
By JH Chk

2001-10-15 14:59:23

Attorney Docket No. 00-40023-US

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re application of: James D. O'Brien

Serial No. 09/765,961

Filed: January 20, 2001

For: Online Method and Apparatus for Delivering Home
Repair Information to a Subscriber

Group No.: Not yet known

Examiner: Not yet known

Assistant Commissioner for Patents
Washington, D.C. 20231
Attn.: Joyce Reilly

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TRANSMITTAL OF FORMAL DRAWINGS

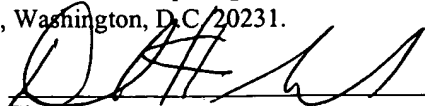
On May 4, 2001, a Notice to File Missing Parts was mailed. The Notice objected to the informal drawings submitted with the application as having defective margins. The Notice to File Missing Parts made no mention that formal drawings were required nor did it reject the drawings on any other basis.

On September 4, 2001 a Response to Notice to File Missing Parts was filed in the Office that included 9 sheets of substitute informal drawings compliant with the margin objection raised in the Notice. The substitute informal drawings were identical to the original drawings, except for the compliant change in the margins. This Response was accompanied by a timely Two Month Extension of Time.

Subsequently, a Notice of Incomplete Reply dated October 15, 2001 was mailed. The Notice rejected the drawings submitted on the grounds that the drawings were not legible.

CERTIFICATE OF MAILING (37 C.F.R. § 1.8a)

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first-class mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.


Signature

Date: December 12, 2001

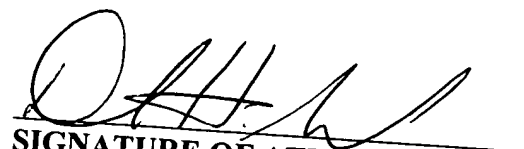
Daniel H. Golub
(type or print name of person mailing paper)

Applicant's representative spoke with Joyce Reilly (703-308-1202) at the Patent Office regarding the Notice of Incomplete Reply. Ms. Reilly explained that the Notice was issued in error, but that formal drawings were now required. Ms. Reilly further explained that when the formal drawings were prepared Applicant should send them to her attention since she is the person who reviews the applications in the Initial Patent Examination Division. Ms. Reilly also explained that no further Extensions of Time would be required.

Enclosed are 9 sheets of Formal Drawings which comply with the instructions given by Ms. Reilly and the Office. Also enclosed is a copy of the Notice of Incomplete Reply issued in error.

Reg. No.: 33,701

Tel. No.: 215-963-5055


SIGNATURE OF ATTORNEY

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